

Recorded Future for ServiceNow

Security Incident Response and Threat Intelligence

Resolve incidents faster with actionable context at your fingertips. Recorded Future delivers threat intelligence to arm security and IT teams using ServiceNow Security Incident Response and Threat Intelligence applications with real-time information to simplify their workflows, identify incidents earlier, and confidently prioritize risks.

Contextualized Intelligence

Contextualized threat intelligence is a vital component of any truly proactive security strategy. Relevant insights, updated in real time, and integrated with your existing infrastructure drive faster and more informed security decisions. Recorded Future's threat intelligence helps reduce security risk by automatically enriching artifacts linked to incidents in ServiceNow.

Recorded Future detects reporting of new observables: vulnerabilities, exploits, indicators of compromise (IOCs), exposed company assets, and threat actors targeting organizations and industries. It captures and structures this information (billions of indexed facts linked to sources and authors, and across all languages) for security analysis. By harnessing Recorded Future's rich intelligence in ServiceNow, SOC and incident response teams can improve efficiency, resolve incidents faster, and make more confident decisions.

Real-Time Alerting

Recorded Future empowers ServiceNow clients with real-time incident detection — as risks usually originate or are first reported outside your network. Recorded Future can work as your sensor in the web, monitoring and alerting on risks related to your company, such as newly registered typosquatting domains, leaked credentials found on the dark web, and suspected phishing emails.

When alerting rules trigger, Recorded Future creates new incidents in ServiceNow with detailed notifications providing information like provenance and links to sources. Security professionals can then record actions taken for remediation and audit purposes in ServiceNow, centralizing and simplifying collaboration, investigation, and documentation.



BENEFITS

- Reduce risk by monitoring and alerting on critical threats
- Save time by triaging alerts faster with real-time context
- Respond quickly with transparency and context
- Automatically correlate against risky observables
- Maximize investment in existing security tools
- Support a broader team with relevant intelligence

FIND RECORDED FUTURE IN THE SERVICENOW APP STORE

This integration requires:

- A deployment of the ServiceNow Security Incident Response application
- A deployment of the ServiceNow Threat Intelligence application
- A deployment of Recorded Future's free Security Operations Foundation Framework application for ServiceNow
- API access to Recorded Future

Simplified Workflows

Recorded Future's real-time natural language processing automatically summarizes information on more than a billion threat-related entities while providing full access to the original sources of intelligence. ServiceNow customers with a Recorded Future API token can access Recorded Future's intelligence within ServiceNow Security Incident Response and Threat Intelligence applications to correlate and analyze their internal risk data with the widest breadth of open, technical, and dark web sources.

Now, security teams using ServiceNow can easily check and validate observables using Recorded Future's evidence-based risk scores without leaving ServiceNow. This allows analysts to confidently prioritize the most important observables in their environment, simplify their workflows, and maximize the ROI of their existing cybersecurity solutions, all while accessing a holistic view of threat intelligence.

Results*

Improve Incident Response Times by 63%

Relevant insights, updated in real time, and integrated with ServiceNow drive faster and more informed security decisions. Recorded Future cuts out laborious manual collection by providing dynamic risk scores and transparent access to evidence, empowering teams to quickly and confidently respond to incidents.

Identify 22% More Security Threats Before Impact

Intelligence collected from such a wide array of sources helps you identify risks to potential brand damage or data breaches. Our technology monitors and alerts you to threats uniquely relevant to your business in real time, right within ServiceNow, helping you cut through the noise and react quickly.

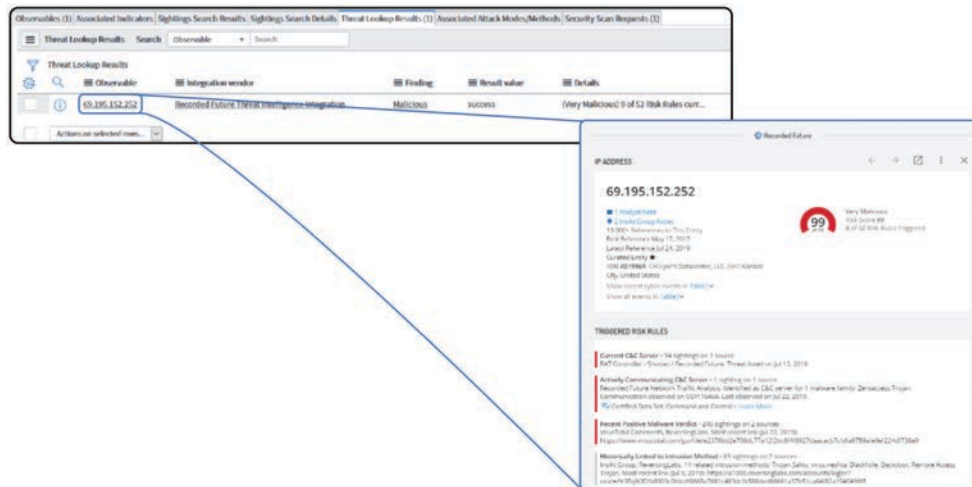
Uncover Threats 10x Faster with Real-Time Alerting

Newly identified vulnerabilities or exploits represent significant opportunities for threat actors, and Recorded Future can capture and correlate that information against ServiceNow to help you uncover emerging threats to your organization.

**Learn more about the business value Recorded Future brings to clients in our IDC Report, [Organizations React to Security Threats More Efficiently and Cost Effectively with Recorded Future](#)*

KEY FEATURES

- Risk Scores updated in real time for fast prioritization of incidents
- Risk rules and evidence for transparency and quicker analysis
- Intelligence Cards for observables, including IP addresses, domains, URLs, and hashes
- Access to the Recorded Future Portal for threat dashboards, search, and full Intelligence Card details
- Real-time alerting on threats to your brand, infrastructure, tech stack, and industry



The malicious IP address 69.195.152.252 was uncovered in ServiceNow thanks to Recorded Future's threat intelligence enrichment and risk evidence.

ABOUT RECORDED FUTURE

Recorded Future is the world's largest provider of intelligence for enterprise security. By combining persistent and pervasive automated data collection and analytics with human analysis, Recorded Future delivers intelligence that is timely, accurate, and actionable. In a world of ever-increasing chaos and uncertainty, Recorded Future empowers organizations with the visibility they need to identify and detect threats faster; take proactive action to disrupt adversaries; and protect their people, systems, and assets, so business can be conducted with confidence. Recorded Future is trusted by more than 1,000 businesses and government organizations around the world.



www.recordedfuture.com



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