

Recorded Future and ServiceNow

Actionable Security Intelligence at Your Fingertips

Your organization's security teams are hard at work keeping the business safe from ever-evolving threats while managing a growing third-party ecosystem and supporting new digital transformation initiatives. Every second counts for these teams, but they often get bogged down with the repetitive tasks of collecting, sorting, and analyzing threat data. Teams need a way to prioritize their focus so they can optimize efforts for maximum risk reduction.

Recorded Future and ServiceNow: Better Together

Recorded Future's robust portfolio of ServiceNow integrations allows you to tap into real-time security intelligence directly within the ServiceNow tools you already use today.

By automating time-consuming security tasks and providing real-time context exactly when security and risk teams need it, you can streamline workflows across vulnerability management, security operations and incident response, and third-party risk management. Recorded Future's integrations deliver risk scores and risk rules on vulnerabilities, enrich incidents with security intelligence for faster response, and continuously reduce third-party risk — all directly within ServiceNow.

Vulnerability Response

While there are thousands of critical vulnerabilities for IT teams to potentially patch, only 5.5% of vulnerabilities are ever actually exploited in the wild.¹ Recorded Future automates the collection and analysis of data from the broadest range of sources across every language, enabling vulnerability management teams to make rapid, informed decisions.

Use Cases

- **Prioritize Patching:** Recorded Future scores vulnerability risk in real-time based on active exploitation and the availability of exploit kits. By accessing real-time risk scores and evidence directly in ServiceNow, teams gain the context they need to identify their riskiest vulnerabilities, confidently prioritize risks, and minimize expensive off-cycle patches.
- **Monitor for Vulnerabilities in Your Tech Stack:** Recorded Future provides real-time context around disclosed vulnerabilities based on your organization's technologies, industry, company, and more. Create custom watch lists and receive real-time alerts on new exploits and vulnerabilities in your infrastructure so you can take swift action to mitigate risk.

Security Incident Response and Threat Intelligence

Recorded Future delivers security intelligence to arm security and IT teams using ServiceNow's Security Incident Response and Threat Intelligence applications with real-time information to simplify their workflows, confidently prioritize risks, and resolve incidents faster.

BENEFITS*

- Identify threats 10x faster
- Improve incident response time by 63%
- Reduce unplanned downtime by 86%
- Boost overall security team efficiency by 32%

*Learn more about the business value Recorded Future brings to clients in our [IDC Report](#)

¹ <https://www.zdnet.com/article/only-5-5-of-all-vulnerabilities-are-ever-exploited-in-the-wild/>

Use Cases

- **Detect Threats with Context:** Get instant, actionable context from the world's largest commercial collection platform. By layering Recorded Future's rich security data into ServiceNow's Security Incident Response and Threat Intelligence applications, teams can correlate and analyze their internal risk data against the widest breadth of open, technical, and dark web sources — and accelerate triage.
- **Get Real-Time Alerts:** Use Recorded Future to monitor and alert on risks related to your company (such as newly registered typosquatting domains, leaked credentials found on the dark web, and suspected phishing emails). Real-time alerts trigger the creation of incidents within ServiceNow's security operations solution, so security professionals can document the actions taken for remediation and audit purposes.
- **Simplify Workflows:** Recorded Future's real-time natural language processing automatically summarizes information on more than a billion threat-related entities, including IP addresses, domains, URLs, and hashes. Security teams can easily check and validate observables using Recorded Future's evidence-based risk scores — without ever leaving ServiceNow — to simplify workflows, maximize existing investments, and support a broader team.

Third-Party Risk Management

Reduce third-party risk with the industry's only threat-centric risk intelligence solution powered by patented machine learning and artificial intelligence. Recorded Future delivers security intelligence in real-time so it stays relevant and integrates seamlessly with ServiceNow to enhance third-party risk management.

Use Cases

- **Speed Onboarding Assessments:** Recorded Future provides a unique combination of automated data collection and human analysis, generating high-quality risk intelligence on active and emerging threats to each third-party organization. Quickly understand overall risk profiles and analyze potential third-party risks by using robust data on threat and attacker activity.
- **Continuously Monitor Risk:** With Recorded Future, risk management teams can continuously monitor for risk intelligence on every third-party organization in their ecosystems. Gain real-time insights into important sources of information, directly from a dashboard within ServiceNow.
- **Remediate Risk Fast:** Recorded Future's integration ties risk rules to specific threats facing the third party. By eliminating the need to manually research and aggregate information on risks to third parties, risk management teams can know about new threats immediately, access their severity, enforce rules of engagement, and quickly address threats.

Together, Recorded Future and ServiceNow empower organizations to streamline workflows, identify and prioritize threats faster, and make more confident decisions.

Learn more at recordedfuture.com/integrations/servicenow.

ABOUT RECORDED FUTURE

Recorded Future is the world's largest provider of intelligence for enterprise security. By combining persistent and pervasive automated data collection and analytics with human analysis, Recorded Future delivers intelligence that is timely, accurate, and actionable. In a world of ever-increasing chaos and uncertainty, Recorded Future empowers organizations with the visibility they need to identify and detect threats faster; take proactive action to disrupt adversaries; and protect their people, systems, and assets, so business can be conducted with confidence. Recorded Future is trusted by more than 1,000 businesses and government organizations around the world.



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